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April 6, 2006

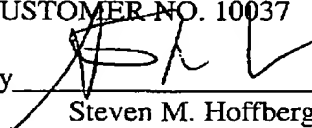
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Applicants : Friedman et al.
Serial No. : 09/579,370
Filed : May 26, 2000
For : VOICE OVER INTERNET CALL CENTER INTEGRATION
Examiner : Shick C. Hom
Art Unit : 2666
CASE NO. : BUFFALO 201
TOTAL NO. OF PAGES (INCLUDING THIS PAGE): 10

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Final Office Action dated December 8, 2005, the time for response to which expires March 8, 2006, please amend the application as follows: